Date: 14.01.2016

Venue: Shymkent, 5 Tauke Khan Street, North Kazakhstan State University, main building, Assembly hall.

10:00-10:30Opening of the workshop. "Aims and principles of the new edition of European Standards and Guidelines (ESG) approved in Erevan in 2015" Speaker: Kalanova Sh.M President of IQAA, Doctor of Pedagogical Sciences, Professor10:30 - 11:00"Standards for institutional and programme accreditation of IQAA revised in accordance with revised ESG" Speaker: Adilgazinov G.Z Head of the Department for accreditation and monitoring of IQAA, Doctor of Pedagogical Sciences, Professor11:00-11:15"On the preparation of the report on self-assessment of the university in accordance with standards and criteria of institutional accreditation" Speaker: Akhmetov B.B Vice-president for academic work at Kh.A.Yassawi International Kazakh-Turkish University; the content of definition, ways of formation" Speaker: Nurasheva K.K Advisor to the Rector of M.Auezov South Kazakhstan State University, Doctor of Economic Sciences, Professor11:45-12:15"Organization and holding of the external review of the university" Speaker: Akhmadiyeva Zh.K Head of the Department for audit of IQAA, Candidate of Pedagogical Sciences, Associate Professor11:45-12:130"From the experience of conducting interviews in the course of the external audit: formulation of questions for the interview" Speaker: Tlebayev M.B Head of the Department of Informatics at M.Kh.Dulati Taraz State University, Doctor of Technical Sciences, Professor	09:00 -10:00	Workshop participants registration
IQAA revised in accordance with revised ESG" Speaker: Adilgazinov G.Z. – Head of the Department for accreditation and monitoring of IQAA, Doctor of Pedagogical Sciences, Professor11:00-11:15"On the preparation of the report on self-assessment of the university in accordance with standards and criteria of institutional accreditation" Speaker: Akhmetov B.B. – Vice-president for academic work at Kh.A.Yassawi International Kazakh-Turkish University; Candidate of Technical Sciences11:15-11:30"On the development of the culture of quality in university: the content of definition, ways of formation" Speaker: Nurasheva K.K. – Advisor to the Rector of M.Auezov South Kazakhstan State University, Doctor of Economic Sciences, Professor11:45-12:15"Organization and holding of the external review of the university" Speaker: Akhmadiyeva Zh.K. – Head of the Department for audit of IQAA, Candidate of Pedagogical Sciences, Associate Professor12:15-12:30"From the experience of conducting interviews in the course of the external audit: formulation of questions for the interview" Speaker: Tlebayev M.B. – Head of the Department of Informatics at M.Kh.Dulati Taraz State University, Doctor of Technical	10:00-10:30	"Aims and principles of the new edition of European Standards and Guidelines (ESG) approved in Erevan in 2015" Speaker: Kalanova Sh.M President of IQAA, Doctor of
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12:30-13:00 "Preparation of the report from the external group of		of the external audit: formulation of questions for the interview" Speaker: Tlebayev M.B. – Head of the Department of Informatics at M.Kh.Dulati Taraz State University, Doctor of Technical Sciences, Professor



	experts" Speaker: Nurmukhametov N.N. – Head of the Department for analysis, quality and post-accreditation monitoring of IQAA, Candidate of Economic Sciences, Associate Professor
13:00-14:00	Lunch break
14:00 - 15:00	 Work in focus groups: (auditoriums: 312, 340, conference hall) Moderators: Adilgazinov G.Z. – Head of the Department for accreditation and monitoring of IQAA, Doctor of Pedagogical Sciences, Professor Akhmadiyeva Zh.K. – Head of the Department for audit of IQAA, Candidate of Pedagogical Sciences, Associate Professor Nurmukhametov N.N. – Head of the Department for analysis of IQAA, quality and post-accreditation monitoring, Candidate of Economic Sciences, Associate Professor Issues suggested for discussion: Preparation of the conclusion on the report on self-assessment of educational institutions» Preparation of the report from the external group of experts A template of the external expert group Guidelines for experts of the external assessment (audit)
15:00-15:40	Summary of the workshop. Ceremonial procedure of awarding certificates on the participation in the training workshop.