**Date**: 12.01.2016

Venue: Almaty, 59 Tole Bi Street, Kazakh British Technical University,

main building, round hall.

09:00 -10:00	Workshop participants registration
10:00-10:30	Opening of the workshop.  "Aims and principles of the new edition of European Standards and Guidelines (ESG) approved in Erevan in 2015"  Speaker: Kalanova Sh.M President of IQAA, Doctor of Pedagogical Sciences, Professor
10:30 – 11:00	"Standards for institutional and programme accreditation of IQAA revised in accordance with revised ESG"  Speaker: Adilgazinov G.Z. – Head of the Department for accreditation and monitoring of IQAA, Doctor of Pedagogical Sciences, Professor
11:00-11:15	"On the preparation of the report on self-assessment of the university in accordance with standards and criteria of institutional accreditation"  Speaker: Makhmetova A.M. – Vice-rector for academic work at the University of International Business, Candidate of Technical Sciences, Associate Professor
11:15-11:30	"On the development of the culture of quality in university: the content of definition, ways of formation"  Speaker: Erkinbayeva L.K. – first Vice-rector – Vice-rector for teaching and guiding work at I.Zhansugurov Zhetysu State University, Doctor of Law, Professor
11.30-11.45	Coffee break
11:45-12:15 12:15-12:30	"Organization and holding of the external review of the university"  Speaker: Akhmadiyeva Zh.K. – Head of the Department for audit of IQAA, Candidate of Pedagogical Sciences, Associate Professor  "From the experience of conducting interviews in the course
	of the external review: formulation of questions for the interview"  Speaker: Kurmangaliyeva A.Sh. – Vice- rector for academic work at Kurmangazy Kazakh National Conservatory, Candidate of Economic Sciences, Associate Professor
12:30-13:00	"Preparation of the report from the external group of



	experts"  Speaker: Nurmukhametov N.N. – Head of the Department for analysis, quality and post-accreditation monitoring of IQAA, Candidate of Economic Sciences, Associate Professor
13:00-14:00	Lunch break
14:00 – 15:00	Work in focus groups: (auditoriums: 351, 377, 414) Moderators: Adilgazinov G.Z. – Head of the Department for accreditation and monitoring of IQAA, Doctor of Pedagogical Sciences, Professor Akhmadiyeva Zh.K. – Head of the Department for audit of IQAA, Candidate of Pedagogical Sciences, Associate Professor Nurmukhametov N.N. – Head of the Department for analysis of IQAA, quality and post-accreditation monitoring, Candidate of Economic Sciences, Associate Professor  Issues suggested for discussion: 1. Preparation of the conclusion on the report on self-assessment of educational institutions» 2. Preparation of the report from the external group of experts 3. A template of the external expert group 4. Guidelines for experts of the external assessment (audit)
15:00-15:40	Summary of the workshop. Ceremonial procedure of awarding certificates on the participation in the training workshop.